

Managing Uncertainty

The problem statement

Public sector leaders face increasing complexity and uncertainty every day. From shifting policies to emerging crises, the ability to adapt and respond effectively has never been more critical.

Our course

We equip public sector leaders with strategies, tools and techniques to proactively manage uncertainty both skilfully and adaptively.



Digital guide: Gary

Our target audience

This course is designed for leaders at all levels across federal, state, territory and local government who need to navigate uncertainty while delivering outcomes. Whether you're aspiring to leadership, new to your role, or an experienced veteran, the strategies and tools provided will enhance your capability to lead through uncertainty.

What we cover

This course consists of three online modules, featuring premium video, interactive case studies and an implementation kit. Each module is designed to take two hours to complete, with additional workplace activities requiring approximately 10 hours per module. These activities are intended to be spread across your learning journey, allowing time for practice and reflection.



Frame and Understand the Challenge

- Diagnosing uncertainty with the uncertainty quadrant
- o Recognising errors of omission
- o Root cause analysis (The 5 Whys)
- o The SWOT analysis in uncertain environments
- o Tracking and managing uncertainties



Adaptive Planning

- o Foundation of adaptive planning
- o Strategic alignment in uncertain environments
- o Managing with imperfect information
- o Leading people through uncertainty
- o Risk Management in adaptive planning
- o Adaptive planning
- o Scenario planning



Application, Adaptation and Evolution

- o Implementing adaptive plans
- o Adaptive leadership and decision making
- o Scenario plans in action
- o Continuous learning and improvement
- o Innovation: Harnessing the unexpected
- Scaling and futureproofing adaptive practices



Managing Uncertainty

Our unique delivery method

We tackle challenges specific to the public sector, provide hands-on practice opportunities, and equip leaders with high-impact tools, techniques, and strategies that they can apply on the job from day one.

Leadership development isn't a one-day event—it's a journey of practice, reflection, and application. That's why we provide six months of access to our course.

What does our learning experience look like?



Premium video content Led by our digital guide, Gary



Interactive case-study

Authentic challenges Realistic decisions Real world consequences



Implementation kit
Containing high-impact
on-the-job activities and
resources

Can I see a demo?

Of course! If you are viewing this PDF on your device, click this link to launch our demo of Module 1, Understand and Frame the Uncertainty. If not, you can launch this directly from our website, www.stratusdigital.com.au.

How much does it cost and how do I enrol?

To discuss this further, please get in touch with us:

Phone: 0413 245 076

Email: info@stratusdigital.com.au

Via our website: https://www.stratusdigital.com.au/contact

Do we meet accessibility requirements?

Yes, we have designed this course with WCAG 2A guidelines in mind. This means our users can completely control all aspects of the course by keyboard, use a screen reader and toggle captions on and off on our videos.

Do we collect our user's data to deliver our course or do they need to log into our system?

No. Upon purchase, we will provide a unique PIN. This PIN is for you to assign to your course participants. The PIN unlocks the course and it will remain accessible for six months.